

# **RAILROAD COMMISSION OF TEXAS GAS SERVICES DIVISION**

## **GAS UTILITIES INFORMATION BULLETIN**

**No. 896**



## **RAILROAD COMMISSION OF TEXAS**

**Victor G. Carrillo, Chairman  
Elizabeth A. Jones, Commissioner  
Michael L. Williams, Commissioner**

**William O. Geise  
Director  
Gas Services Division**

July 30 2010

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Orders were issued in the following dockets:

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**SECTION 1**  
**NEW APPEALS AND APPLICATIONS FILED**

**DOCKET NO.** -- 9997  
**CAPTION** -- New 16 Tex. Admin. Code 8.209 relating to Distribution Facilities Replacements.  
**DATE FILED** -- July 26, 2010  
**FILED BY** -- Commission's Own Motion  
**EXAMINER** -- Mary Ross McDonald

**DOCKET NO.** -- 9998  
**CAPTION** -- Inquiry into the Failure of Kinder Morgan Liquid Terminals, LLC to Comply with Safety Standards at its Pasadena and Galena Park Terminals  
**DATE FILED** -- July 26, 2010  
**FILED BY** -- Commission's Own Motion  
**EXAMINER** --

**SECTION 2**  
**APPEALS AND APPLICATIONS SET FOR HEARING OR PREHEARING CONFERENCE**

None at this time.

**SECTION 3**  
**STATUS OF PENDING CASES**

None at this time.

**SECTION 4**  
**NOTICES OF DISMISSAL**

None at this time.

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**SECTION 5**  
**ORDERS OF THE COMMISSION**

**RAILROAD COMMISSION OF TEXAS**

<b><u>RATE CASE EXPENSES SEVERED FROM</u></b> <b><u>GAS UTILITIES DOCKET</u></b>	§ § § §	<b>GAS UTILITIES DOCKET</b> <b>NO. 9811</b>
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**FINAL ORDER**

Notice of Open Meeting to consider this Order was duly posted with the Secretary of State within the time period provided by law pursuant to TEX. GOV'T CODE ANN. Chapter 551, et seq. (Vernon 2004 & Supp. 2008). The Railroad Commission of Texas adopts the following findings of fact and conclusions of law and orders as follows:

**FINDINGS OF FACT**

1. CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas ("CenterPoint") is a utility as that term is defined in the Texas Utility Code, and is subject to the jurisdiction of the Railroad Commission of Texas ("Commission").
2. CenterPoint owns and operates a gas distribution system that provides gas service to customers in its Texas Coast Division ("TCD").
3. The TCD includes the cities of Alvin, Angleton, Baytown, Beach City, Beasley, Brookshire, Brookside Village, Clear Lake Shores, Clute, Danbury, Dickinson, East Bernard, El Lago, Freeport, Friendswood, Hillcrest Village, Hitchcock, Jones Creek, Katy, Kemah, Kendleton, La Marque, La Porte, Lake Jackson, League City, Liverpool, Manvel, Morgan's Point, Mont Belvieu, Needville, Orchard, Oyster Creek, Pearland, Pleak, Richmond, Richwood, Rosenberg, Santa Fe, Seabrook, Shoreacres, Sugar Land, Taylor Lake Village, Texas City, Wallis, Webster, West Columbia, Wharton and their surrounding environs.
3. On March 6, 2008, CenterPoint filed a statement of intent to increase rates in the unincorporated areas of the TCD. On April 15, 2008, CenterPoint filed an appeal of the actions of the Cities of Baytown, Clute and Shoreacres, Texas which was docketed as Gas Utilities Docket No. 9796. On June 4, 2008, CenterPoint filed an appeal of the actions of the Cities of Freeport, Pearland, West Columbia, and Angleton, Texas which was docketed as Gas Utilities Docket No. 9803. On July 9, 2008, CenterPoint filed an appeal of the actions of the Cities of League City and Wharton, Texas which was docketed as Gas Utilities Docket No. 9808. Gas Utilities Docket Nos. 9791, 9796, 9803 and 9808 were consolidated into one docket, Gas Utilities Docket No. 9791 ("GUD No. 9791").
4. On December 16, 2008, the Commission issued a final order in GUD No. 9791.
5. On April 15, 2008, the Texas Coast Utilities Coalition ("TCUC") intervened as a party to GUD No. 9791 and is a party in this docket. On July 28, 2008, the State of Texas ("STATE") intervened as a party to GUD No. 9791 and is a party in this docket.
6. On July 9, 2009, CenterPoint and TCUC filed a stipulation and partial settlement agreement (the "Agreement") in order to settle several issues presented in this docket and therefore avoid a fully contested

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- case hearing. In the Agreement, both TCUC and CenterPoint stipulated to the admissibility of the direct and rebuttal testimony submitted by each party. The Agreement also stipulates that the requested amounts of rate case expenses, including estimated future expenses, were reasonably and necessarily incurred.
7. A final hearing in GUD No. 9811 was conducted on July 20, 2009.
  8. CenterPoint's witnesses established that the hourly rates charged by consulting attorneys, and special service consultants were reasonable; the number of consulting attorneys working on the underlying docket was minimized; the invoices accurately documented hours worked and services provided; there were no time entries exceeding 12.0 hours per day; and there were no disbursements for hotels, valet parking, designer coffee, airfare, or meals requiring special scrutiny or disallowment.
  9. TCUC's witnesses established that the hourly rates charged by consulting attorneys, and special service consultants were reasonable; the number of consulting attorneys working on the underlying docket was minimized; the invoices accurately documented hours worked and services provided; there were no time entries exceeding 12.0 hours per day; and there were no disbursements for hotels, valet parking, designer coffee, airfare, or meals requiring special scrutiny or disallowment.
  10. The Examiners reviewed all invoices supporting the rate case expenses incurred by CenterPoint and did not find any duplication of services or testimony. There is no evidence in the record that any of the expenses submitted for reimbursement were not necessarily incurred in the prosecution of CenterPoint's rate case proceeding before the Commission.
  11. The evidence submitted establishes that CenterPoint's total rate case expenses of \$1,045,845 are reasonable and were necessary to prosecute GUD Nos. 9791 and 9811. Of that amount, \$695,845 are actual expenses and \$350,000 are estimated future expenses.
  12. The evidence submitted establishes that TCUC's total rate case expenses of \$755,462 are reasonable and were necessary to prosecute GUD Nos. 9791 and 9811. Of that amount, \$580,462 are actual expenses and \$175,000 are estimated future expenses.
  13. It is reasonable that CenterPoint recover all rate case expenses approved herein over a period of twenty-four (24) months. It is reasonable that CenterPoint recover rate case expenses by using a per bill surcharge.
  14. It is reasonable that rate case expenses incurred in prosecuting GUD Nos. 9791 and 9811 before the Commission be recovered from all customers located within the TCUC cities and environs because these customers primarily benefited from the participation of TCUC in these proceedings and were subject to the Commission's jurisdiction in GUD Nos. 9791 and 9811.
  15. A rate case expense surcharge of \$0.50 per bill for Residential customers, \$0.58 per bill for Small Commercial customers, and \$10.67 per bill for Large Commercial customers is reasonable because these surcharges are designed to recover rate case expenses over a twenty-four (24) month period, based on non-gas revenues.
  16. It is reasonable to require CenterPoint to true-up rate case expenses after the twelve month recovery period because it will allow the utility to recover the exact amount of rate case expenses without over-recovering or under-recovering the utility's rate case expenses from customers.
  17. It is reasonable that CenterPoint file a report detailing recovery with the Commission forty-five (45) days after the end of December 2010 and June 2011, identifying the beginning balance for the period, the recovery by month with monthly volumes, the interest calculation and the ending balance. It is reasonable that the report include a reconciliation of the estimated rate case expense approved by providing invoices submitted to the total authorized recovery of the estimated rate case expense.

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**CONCLUSIONS OF LAW**

1. CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas ("CenterPoint") is a gas utility as defined in TEX. UTIL. CODE ANN. §§ 101.003(7), 121.001 (Vernon 2007 & Supp. 2008) and is subject to the Commission's jurisdiction under TEX. UTIL. CODE ANN. §§ 104.001, 121.051 (Vernon 2007 & Supp. 2008).
2. Each party seeking reimbursement for its rate case expenses has the burden to prove the reasonableness of such rate case expenses by a preponderance of the evidence, under 16 TEX. ADMIN. CODE § 7.5530 (2002).
3. The rate case expenses enumerated in the findings of fact herein are reasonable and comply with 16 TEX. ADMIN. CODE ANN. § 7.5530 (2002).
4. The Commission has the authority to allow CenterPoint to recover rate case expenses through a surcharge on its rates, under TEX. UTIL. CODE ANN. § 104.051 (Vernon 2007 & Supp. 2008).

**T IS THEREFORE ORDERED** that CenterPoint is authorized to recover all rate case expenses incurred in GUD No. 9791 and approved by this order by means of a surcharge on its rates charged to ratepayers subject to the final orders entered in GUD No. 9791. A rate case expense surcharge of \$0.50 per bill for Residential customers, \$0.58 per bill for Small Commercial customers, and \$10.67 per bill for Large Commercial customers to be implemented over a period of approximately twenty-four (24) months, commencing with the date this final order becomes effective. The per bill surcharge shall be a separate line item on each customer's bill clearly identifying the recovery rate and amount recovered each month.

**T IS FURTHER ORDERED** that CenterPoint shall true-up any amounts over-recovered or under-recovered at the end of the twelve month recovery period. If at the end of the twenty-four (24) month recovery period, CenterPoint is either over or under recovered, the utility shall file a report with the Director of the Gas Services Division identifying the over or under recovered amount and the estimated number of months required to fully collect any under recovered amount. All over-recovered amounts shall be refunded, with interest, in the following billing cycle.

**T IS FURTHER ORDERED** that any proposed findings of fact and conclusions of law not specifically adopted herein are **DENIED**. **IT IS ALSO ORDERED** that each exception to the Examiners' Proposal for Decision not expressly granted herein is overruled and all pending motions and requests for relief not previously granted herein are hereby **DENIED**.

**T IS FURTHER ORDERED THAT** CenterPoint may begin surcharging rates for rate case expenses on and after the date of this Order. This Order will not be final and appealable until 20 days after a party is notified of the Commission's order. A party is presumed to have been notified of the Commission's order three days after the date on which the notice is actually mailed. If a timely motion for rehearing is filed by any party at interest, this order shall not become final and effective until such motion is overruled, or if such motion is granted, this order shall be subject to further action by the Commission. Pursuant to TEX. GOV'T CODE §2001.146(e), the time allotted for Commission action on a motion for rehearing in this case prior to its being overruled by operation of law, is hereby extended until 90 days from the date the order is served on the parties.

Each exception to the examiners' proposal for decision not expressly granted herein is overruled. All requested findings of fact and conclusions of law which are not expressly adopted herein are denied. All pending motions and requests for relief not previously granted or granted herein are denied.

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**SIGNED** this 19th day of July, 2010.

**RAILROAD COMMISSION OF TEXAS**

/s/  
**CHAIRMAN VICTOR G. CARRILLO**

/s/  
**COMMISSIONER ELIZABETH A. JONES**

/s/  
**COMMISSIONER MICHAEL L. WILLIAMS**

**ATTEST:**

**Rachel Hampton**  
**SECRETARY**

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**BEFORE THE  
RAILROAD COMMISSION OF TEXAS**

<b>RATE CASE EXPENSES SEVERED FROM GAS UTILITIES DOCKET NO. 9902</b>	§ § § § § § § § § §	<b>GAS UTILITIES DOCKET 9954</b>
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**FINAL ORDER**

Notice of Open Meeting to consider this Order was duly posted with the Secretary of State within the time period provided by law pursuant to Tex. Gov't Code Ann. Chap 551, et seq. (Vernon 2004 & Supp. 2008). The Railroad Commission adopts the following findings of fact and conclusions of law and orders as follows:

**FINDINGS OF FACT**

1. CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas ("CenterPoint") is a gas utility as that term is defined in the Texas Utility Code.
2. On July 31, 2009, CenterPoint filed a Statement of Intent to increase rates on a division-wide basis in the Houston Division, and the case was docketed as GUD No. 9902.
3. The Houston Division includes areas in Fort Bend, Harris, Montgomery and Walker counties and provides natural gas service within the following municipalities: Bellaire, Bunker Hill Village, Conroe, Cut and Shoot, Deer Park, Galena Park, Hedwig Village, Hillshire Village, Houston, Humble, Hunters Creek Village, Jacinto City, Jersey Village, La Porte, Meadows Place, Missouri City, Nassau Bay, New Waverly, Oak Ridge North, Panorama, Pasadena, Piney Point, Roman Forest, Sugar Land, Shenandoah, South Houston, Southside Place, Spring Valley, Stafford, Webster, West University Place, and Willis.
4. CenterPoint also filed a Statement of Intent to increase rates in those jurisdictions affected by the proposed rate increase on July 31, 2009.
5. The Commission has jurisdiction over CenterPoint and over the matters at issue in this proceeding pursuant to Tex. Util. Code Ann. §§ 102.001, 103.003, 103.051, 104.001, 121.051, 121.052, and 121.151 (Vernon 2008). The statutes and rules involved in this proceeding include, but are not limited to Tex. Util. Code Ann. §§ 104.101, 104.102, 104.103, 104.105, 104.106, 104.107, 104.110, 104.301, and 16 Tex. Admin. Code Chapter 7.
6. Notice of the proposed increase was published on August 15, 2009, August 18, 2009, August 25, 2009, and September 1, 2009.
7. The cities of Galena Park, Jacinto City, Southside Place, and West University ceded their original jurisdiction to the Commission pursuant to GURA § 103.003(a).
8. The Cities of Hedwig Village and Hunters Creek Village denied the proposed rate increase and CenterPoint appealed. That case was docketed as GUD No. 9908, Appeal of CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas, from the Actions of the Cities of Hedwig Village and Hunters Creek Village.

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9. The cities of Bunker Hill Village, Conroe, Hilshire Village, Houston, Humble, Jersey Village, Nassau, Shenandoah, Spring Valley Village, and Stafford denied the proposed increase. CenterPoint appealed and that case was docketed as GUD No. 9929, Appeal of CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas from the actions of Bunker Hill Village, Conroe, Hillshire Village, Houston, Humble, Jersey Village, Nassau, Shenandoah, Spring Valley Village, and Stafford.
10. The cities of Deer Park, Meadow Place and Missouri City also denied the proposed increase and CenterPoint filed an appeal that was docketed as GUD No. 9941, Appeal of CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas from the actions of Deer Park, Meadows Place, and Missouri City.
11. GUD Nos. 9908, 9929, and 9941 were consolidated into GUD No. 9902. The following entities intervened in this proceeding: The City of Houston and the Houston Coalition of Cities ("City of Houston/Houston Coalition" or "COH/HCC") representing the City of Houston, the City of Deer Park, the City of Pasadena, the City of Humble, and the City of Meadows Place; the Gulf Coast Coalition of Cities ("GCCC") representing Bunker Hill Village, Jersey Village, Nassau Bay, Shenandoah, and Spring Valley Village; the Steering Committee of Cities ("SCC") representing the City of Conroe and the City of Oak Ridge North; the State of Texas ("State") and Staff of the Railroad Commission ("Staff").
12. The hearing commenced on November 4, 2009, and was concluded on November 6, 2009.
13. On October 14, 2009, the Commission issued an Interim Order and this rate case expense proceeding was established in accordance with Tex. Util. Code Ann. § 103.022 and §104.008 (Vernon 2008), and Tex Admin. Code § 7.5530.
14. Through a stipulation agreement of the parties the following documents have been admitted into the record of the of this case:
  - Direct Testimony of Thomas Hudson, CenterPoint Ex. No. 1;
  - Direct Testimony of Amalija Hodgins, COH Ex. No. 1;
  - Direct Testimony of Lee Allen Everett, GCCC Ex. No. 1; and
  - Direct Testimony of Daniel Lawton, SCC, Ex. No. 1.
  - Direct Testimony of Clarence A. West, HCC Ex. No. 1
15. The parties submitted the attached Unanimous Stipulation and Settlement Agreement, (Attachment 1) on June 30, 2010, and filed Errata-1 to the Unanimous Stipulation on July 9, 2010 (Attachment 2). Collectively referred to here after as "Unanimous Stipulation and Settlement Agreement."
16. The Commission hereby takes judicial notice of the underlying record in GUD No. 9902.
17. The Unanimous Stipulation and Settlement Agreement limits the recovery of rate case expenses in this proceeding to \$2,934,568.05.
18. Pursuant to the Unanimous Stipulation and Settlement Agreement the total amount of reasonably and necessarily incurred rate case expenses consist of the following respective costs:
  - a. CenterPoint: \$1,357,408.53,
  - b. COH/HCC: \$968,124.11,
  - c. GCCC: \$469,912.08,
  - d. SCC: \$119,060.00.
  - e. Pasadena: \$20,063.33

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19. Based on the record in this case the Unanimous Stipulation and Settlement Agreement is reasonable.
20. The following reporting requirements are reasonable to monitor and audit the recovery of rate case expenses: CenterPoint shall file a compliance report forty-five days after the end of each calendar quarter (March, June, September and December). The report shall indicate the beginning balance of approved actual rate case expense in total and by party, amounts collected, number of customers, balance remaining, and interest calculations. The report shall identify approved estimated rate case expenses separately and individually, the collections in total and by party, amounts collected, number of customers, balance remaining, and interest calculations, if any. The report shall show the information by month by class of customers. The report shall show any allocation of collections to reimbursement to the municipalities, if allocations are made. If estimated future expenses are to be recovered, these amounts are to be shown separately from actual expense. The report shall be filed with the Director of the Gas Services Division and shall reference GUD No. 9954.

### CONCLUSIONS OF LAW

1. CenterPoint Energy Entex (CenterPoint) is a "Gas Utility" as defined in Tex. Util. Code Ann. §101.003(7) (Vernon 2009) and §121.001(2009) and is therefore subject to the jurisdiction of the Railroad Commission (Commission) of Texas.
2. The Railroad Commission of Texas (Commission) has jurisdiction over CenterPoint and CenterPoint's Statement of Intent and appeals under Tex. Util. Code Ann. §§ 102.001, 103.022, 103.054, & 103.055, 104.001, 104.001 and 104.201 (Vernon 2009).
3. TEX. UTIL. CODE § 103.022 provides for the recovery of rate case expenses by a municipality and a utility involved in a ratemaking proceeding (Vernon 2009).
4. Tex. Util. Code § 104.051 permits the "utility a reasonable opportunity to earn a reasonable return on the utility's invested capital used and useful in providing service to the public." (Vernon 2009).
5. In any rate proceeding, any utility and/or municipality claiming reimbursement for its rate case expenses pursuant to Texas Utilities Code § 103.022(b), shall have the burden to prove the reasonableness of such rate case expenses by a preponderance of the evidence. Each gas utility and/or municipality shall detail and itemize all rate case expenses and allocation and shall provide evidence showing the reasonableness of the cost of all professional services, including but not limited to: (1) the amount of work done; (2) the time and labor required to accomplish the work; (3) the nature, extent, and difficulty of the work done; (4) the originality of the work; (5) the charges by others for the work of the same or similar nature; and (6) any other factors taken into account in setting the amount of compensation. 16 TEX. ADMIN. CODE § 7.5530(a).
6. In determining the reasonableness of the rate case expenses, the Commission shall consider all relevant factors including but not limited to those set out in Conclusion of Law No. 5, and shall consider whether the request was warranted, whether there was duplication of services or testimony, either the work was relevant and reasonably necessary to the proceeding, and whether the complexity and expense of the work was commensurate with both the complexity of the issue in the proceeding and the amount of the increase sought as well as the amount of any increase granted. 16 Tex. Admin. Code § 7.5530(a).

The Unanimous Stipulation and Settlement Agreement of the parties and the Rate Case Expense Recovery Rate Schedule No. RCE-2 is HEREBY approved and adopted.

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**IT IF FURTHER ORDERED** that CenterPoint shall file a compliance report forty-five days after the end of each calendar quarter (March, June, September and December). The report shall indicate the beginning balance of approved actual rate case expense in total and by party, amounts collected, number of customers, balance remaining, and interest calculations. The report shall identify approved estimated rate case expenses separately and individually, the collections in total and by party, amounts collected, number of customers, balance remaining, and interest calculations, if any. The report shall show the information by month by class of customers. The report shall show any allocation of collections to reimbursement to the municipalities, if allocations are made. If estimated future expenses are to be recovered, these amounts are to be shown separately from actual expense. The report shall be filed with the Director of the Gas Services Division and shall reference GUD No. 9954.

SIGNED this 19th day of July 2010.

**RAILROAD COMMISSION OF TEXAS**

/s/  
**CHAIRMAN VICTOR G. CARRILLO**

/s/  
**COMMISSIONER ELIZABETH A. JONES**

/s/  
**COMMISSIONER MICHAEL L. WILLIAMS**

**ATTEST:**

**Rachel Hampton**  
**SECRETARY**

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**SECTION 6**  
**MISCELLANEOUS****WILLIAM O. GEISE, GAS SERVICES DIVISION DIRECTOR****1. OFFICE OF THE DIRECTOR****A. Publications**

1. Texas Utilities Code Titles 3 and 4. Now available at the State of Texas' website at:

<http://www.statutes.legis.state.tx.us>

Special Rules of Practice and Procedure and Substantive Rules. Now available thru the Commission's Website at:

[http://info.sos.state.tx.us/pls/pub/readtac\\$ext.ViewTAC?tac\\_view=4&ti=16&pt=1&ch=7](http://info.sos.state.tx.us/pls/pub/readtac$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7)

- 2.

- a. Annual Report for Fiscal Year – Now available via the Commission's website at:

<http://www.rrc.state.tx.us/data/gasservices/annualrpt/index.php>

3. Six MCF Monthly Residential Gas Bill Analysis for Twenty-five Texas Cities - \$2.00 – Now available via the Commission's website at:

<http://www.rrc.state.tx.us/data/gasservices/sixmcf/index.php>

**B. Interest Rate on Customer Deposits**

We have been advised by the Public Utility Commission that the interest rate to be applied to customer deposits in calendar year 2010 is 0.34%. All gas utilities should use 2.09% through December 31, 2009 and use 0.34% effective January 1, 2010.

**2. UTILITY AUDIT SECTION****A. Maintains headquarters and three district offices as follows:**

Headquarters - William B. Travis Building

1701 North Congress, P. O. Box 12967, Austin, Texas 78701

Ed Abrahamson, Director, Utility Audit Section

Pearl Rodriguez, Program Specialist

Telephone (512) 463-7022

Fax (512) 475-3180

Dallas District- 1546 Rowlett Rd., Suite 107, Garland, Texas 75043

Telephone (972) 240-5757

Fax (972) 303-1897

Yolandra Davis, Auditor

Josh Settle, Auditor

Austin District- P. O. Box 12967, Austin, Texas 78711-2967

Telephone (512) 463-7022

Fax (512) 475-3180

Stephen Cooper, Senior Auditor

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Houston District- 1706 Seamist Drive, Suite 501  
Houston, TX 77008-3135

Telephone (713) 869-8425  
Fax (713) 869-3219

Margie Stoney, Senior Auditor  
Larry Alcorn, Auditor  
Dale Francis, Auditor  
LaToya Johnson, Auditor  
Konata Uzoma, Auditor

**B. Gas Utility Tax, Annual Reports and Audit Reports**

1. Questions relating to gas utility tax, call Pearl Rodriguez at (512) 463-7022.
2. Questions relating to annual reports, call Pearl Rodriguez at (512) 463-7022.
3. Inquiries relating to audit reports, call Pearl Rodriguez at (512) 463-7022.

**C. Available Information**

Copies of gas utility annual reports (2000 to present), as well as information relating to any of the above, A through C, are available for review at the William B. Travis Building, Gas Services Division, 9th Floor, 1701 North Congress. All requests for copies must be made in writing and should be addressed to the Audit Section. Copies will be provided for a fee, depending on the volume of copy work desired, allow a minimum of seven to ten business days for completion of requests. Inquiries regarding copies should be directed to the Audit Section at (512) 463-7022, or Fax your request to (512) 475-3180.

**3. MARKET OVERSIGHT**

**A. Maintains the following office to assist you:**

Headquarters - William B. Travis Building  
1701 North Congress, P.O. Box 12967, Austin, Texas 78711  
Mark Evarts, Director

Telephone (512) 463-7164

**B. Gas Utilities Information Bulletin**

Published on the Commission's web site at:  
<http://www.rrc.state.tx.us/forms/newsletters/gasutilitybulletins/index.php>

**C. Proposals For Decision**

Published on the Commission's web site at: <http://www.rrc.state.tx.us/meetings/dockets/index.php>

**D. Tariff Filings**

Questions pertaining to the filing of tariffs and/or quality of service rules should be directed to Kathy Arroyo, Yolanda Lovelace or Marie Blanco at (512) 463-7167.

**E. Curtailments**

Curtailment questions should be referred to (512) 463-7167. Curtailment reports made Monday through Friday, 8:00 a.m. to 5:00 p.m., should be made to (512) 463-7167. Curtailment reports made during hours other than those specified above and holidays, should be made to (512) 463-6788.

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**F. Compliance Filings**

Questions regarding gas utilities docket compliance filing requirements should be referred to Mark Brock at (512) 463-7164.

**G. Complaints and Inquiries**

All complaints and inquiries relating to the gas utility industry should be directed to the Market Oversight Section at (512) 463-7164.

**H. Pending RRC Rules and Regulations:****4. HEARINGS AND LEGAL ANALYSIS****A. Miscellaneous**

Anyone wishing to obtain copies of appendices to Orders appearing in Section 5 of this Bulletin should contact the Legal Division at (512) 463-7017.

**B. Status of Pending Cases**

The status of all pending cases listed in Section 3 of this Bulletin is for informational purposes only and is complete up to the time of printing of this Bulletin. For a more accurate status of pending cases, please call the Legal Division at (512) 463-7017.